



# Navigator Driving School

## Terms & Conditions

**Tuition:-** Tuition is only available to persons who meet and agree to the following criteria:

Aged 17 or over

Holds a valid UK provisional driving licence Legally entitled to drive in the UK

**Lessons:-** You and your instructor are responsible for agreeing all matters relating to the timing, location and duration of individual lessons. You must notify your instructor of any matters which affect your ability or entitlement to have driving tuition e.g. illness or loss of licence.

**Cancellation of lesson:-** if you or your instructor wish to cancel a lesson a minimum of 48 hrs prior to notice should be given. If your instructor cancels a lesson without this notice, your instructor will rearrange the lesson. If you do not give at least 48 hrs notice of cancellation, you will be charged for the lesson/s concerned. Please note that in the event of you having booked your driving test, the DVSA stipulate that you need to give 3 clear working days to cancel your test.

**Payments and lesson bookings:-** you must pay for any tuition at least 48 hrs before the start of the lesson, the payment can be made in advance in the tuition vehicle by cash, bank transfer or credit/debit card (any credit/debit card payment may incur a 2% handling fee).

**Block Booking Lessons:-**When booking block lessons or intensive courses, payment must be paid in full prior to commencing lessons.

**Price changes:-**Navigator Driving School reserve the right to adjust or change lesson fees at any time. The cost of prepaid tuition is based on the lesson price in force at the time of booking. If you need to stop lessons for any reason and you have not informed your instructor and prepaid time has not been used, Navigator Driving School reserve the rights to cancel your lesson plan after 3 months, and any prepaid time is non refundable.

**Special offers and promotions:-**Navigator Driving School offer a great range of prices and promotions which apply to new and existing students. Navigator Driving School reserve the rights to withdraw any promotion or special offer at any time. Special offer Block Bookings do not guarantee that you will be ready for your test at the end of the Block, Additional hours maybe required before taking your test.

**Refunds:-**You are entitled to cancel your prepaid tuition at any time( for individual lessons please refer to Cancellation Of a Lesson above). If you have Prepaid for tuition but, no longer require, you are entitled to a full refund of any amounts paid to Navigator Driving School, Lessons taken will be charged at the full lesson rate.

**Insurance:-**Your instruction will carry the appropriate motor insurance, should you be involved in a collision as a learner driver whilst in control of driving the instructor's tuition vehicle.

**Damage:-**Any damaged caused to the tuition vehicle while taking a lesson or driving test, you the student are liable for the first £100.00 of the repair or the insurance excess at the discretion of the instructor.